



bluegrass digital

QUALITY ASSURANCE TESTER

Job Description

LOCATION: Claremont, Cape Town

TYPE: Permanent

REMUNERATION: Market related salary and based on experience and skills

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Cape Town

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Company No. 2004/015557/07 VAT No. 4720218884

OVERVIEW

Bluegrass Digital is a leading digital production agency, working with both South African and International client accounts. We are looking for a dynamic and resourceful QA Tester to join our team.

You will work closely with all the Bluegrass teams including the Project Management; Development; Design and Business Analyst teams. The Operations Director will oversee your work to ensure the quality and fulfilment of Bluegrass Digital's products and services. You will understand client project requirements; make raise UX issues during the QA process; understand the CMS platforms we work with; and along with our Business Analysts improve the QA team operational effectiveness and processes.

Our Bluegrass Vision & Values should always be upheld:

VISION

“To create a global creative technology company that has a passion for creating innovative digital solutions that work and to be recognised as the industry leader in delivery excellence.”

CORE VALUES

1. Deliver Excellence
2. Show Integrity
3. Be Passionate
4. Take Initiative
5. Develop Innovation

KEY REQUIREMENTS & SKILLS

- A degree; diploma or QA qualifications
- 3+ years' experience within an IT or agency environment
- Excellent command of the English language, both written and verbal
- Razor sharp eye for detail – you don't miss anything!
- Military-like organizational and time management skills, with the ability to very comfortably juggle multiple projects/tasks
- Experience working within project management tools like JIRA
- Experience working with Content Management Systems, specifically Umbraco; WordPress; and Episerver
- Experience working within Google Analytics (if certified very advantageous)
- Experience performing QA for technical SEO issues
- Experience undertaking QA on both websites and mobile apps and performing cross-browser and cross-device compatibility testing
- Understanding the browser dev tools console is essential and knowing how to use dev tools to perform QA functions
- Experience with automation testing and tools like Selenium, is not required but advantageous
- You should have a creative eye and the ability to review designs against the final product and pick out those minuscule 1 pixel off bugs and inherently understand when something 'feels wrong' within the user experience
- Solid skills in Microsoft Excel and Word – are required
- Understanding of internet technologies (HTML, CSS, JS, .NET) and a good knowledge of the terminology and technical aspects related to web & mobile development
- A good understanding of SQL Query writing will be very beneficial, not required
- A team player with good interpersonal skills
- A passion for the online industry a true digital enthusiast!

KEY RESPONSIBILITIES

- Cross Platform Testing – of large Website Applications; and Mobile Apps (iOS, Android)
- Functional Testing – manually testing applications against defined user stories and business logic. Develop strong 'hands-on' debugging abilities with a talent for putting yourself in the user's shoes and troubleshooting both functional and usability issues

- Scenario Testing – trying to break the application and put yourself in a user's shoes, is a key responsibility and you should be an out-the-box thinker and able to conceive and replicate different scenarios that users may take to perform a function
- Performance Testing – able to test application performance levels using available free tools i.e. Dev Tools; Google Lighthouse etc.
- Create high quality Acceptance Criteria and detailed bug reports for project tickets, that will allow developers to replicate a bug and resolve quickly
- Perform regression testing across projects and ensure there is a solid process for conducting regression testing
- Stay abreast of UX best practices by reading popular blogs and follow UX industry thought leaders, so that you can think about UX testing and functional design testing
- Keep up to date with browser, mobile device and operating system compatibilities, limitations & quirks to aid with the QA process
- From a CMS user perspective, become a master of the various Content Management Systems Bluegrass implements for clients (Umbraco, EPiServer, WordPress)
- Work closely with both the client services and development teams to ensure software solutions are fully tested within the project deadlines
- Research and understand security standards, especially the OWASP Top Ten standards will be beneficial for security testing projects
- Participate in project planning sessions with team members to contribute towards cost estimates and timeline project planning.
- Review client Google Analytics accounts and try to gain insights of information as to how users are using the website or application
- Manage and run the new QA induction sessions for new team members
- Participate and help to run monthly QA team knowledge share sessions, with the intention to improve the overall team knowledge, skill level, performance and motivation levels